

Shipping & Delivery

We make every effort to ensure that your order is shipped in a timely manner and at a reasonable cost. All orders in by 2 pm CST will be shipped the same day (assuming product is available). If you have any problems or questions, please contact our Customer Service Team at 1-800-621-1563 or at info@rubber-inc.com.

SHIPPING DESTINATIONS

We currently ship to any public street address in the 48 continental states. Orders cannot be delivered to PO Boxes. In rare cases where the delivery company is not able to complete a delivery due to accessibility, we will attempt to notify you and help arrange for you to pick up the order at the carrier's nearest terminal. Orders may be held for reasons including, but not limited to, inaccessible destination address, incorrect contact information or an insufficient address. You will be responsible for any storage costs, redelivery charges or other fees that may result from holding the order at the terminal.

Each order may only have one "ship to" address. If you require multiple "ship to" addresses, please order separately for each address. Minimum order and freight policies will apply to each order. Orders may not be combined to meet minimum order or free freight thresholds.

SHIPPING LOCATIONS

Stock orders ship from our manufacturing / distribution centers located in Illinois, Wisconsin, North Carolina and Missouri. Shipping charges are automatically calculated using the distribution center as the point of origin. We reserve the right to ship certain products or orders directly to a customer from the manufacturer. In these cases, freight costs, if any, will be calculated using the manufacturer as the point of origin.

TRACKING ORDERS